

GEORGE PAIVA

PROFILE

Information Technology Business Manager

Project Management ■ New System Development ■ Process Design and Portfolio Management

Accomplished Project/Process Manager with extensive (10+years) multi-industry experience inspiring systems in the Healthcare, Credit Services, Pharmaceuticals, Information Services, Payment Services, Investment and Securities, Banking, Manufacturing, and Computer Services environments. **Trench-hardened expert in managing cross-functional teams developing new systems and maintaining the business project portfolio.** Skilled at orchestrating software development from idea formation to system launch and through life-cycle management. Achieved an **MBA** in Business Management, Project Management Professional Certification from **PMI**, and a Blackbelt Certification in **Six Sigma**. Strong ability to "see the big picture" leading to re-engineering software development processes at large corporations and small companies, reducing time-to-market for new systems.

- Project Management
- Business Process Improvement
- Technical Expertise
- Six Sigma, DMAIC/LEAN
- New Business Development
- Training & Development

EXPERIENCE



10/2006 – Present [UnitedHealth Group](#) Hartford, CT.
Senior IT Project Manager, Infrastructure Services *present*
Senior IT Project Manager, Application Operations *10/2006-6/2009*



10/2000 – 10/2006 [GE Money \(formerly Consumer Finance\)](#) Stamford, CT.
IT Project Manager, Customer Solutions *10/2004-10/2006*
Process Improvement Manager, Six Sigma-Blackbelt *1/2003-10/2004*
Project Analyst *10/2000-1/2003*



5/1997-10/2000 [Keane, Inc.](#) Boston, MA.
Senior Consultant



8/1996 – 12/1996 [Branson Ultrasonics Corporation](#) Danbury, CT.
EDI Coordinator



10/1991 – 5/1992 [IBM/IGS](#) Southbury, CT.
Multimedia Technician

EDUCATION

2000 – 2003 [Albertus Magnus College](#) New Haven, CT.
■ **M.B.A.** and **M.S.**, in Business Management.
1992 – 1997 [Western Connecticut State University](#) Danbury, CT.
■ **B.B.A.**, in Management Information Systems.

CERTIFICATIONS

- **Greenbelt** and **Blackbelt** Certifications in **Six Sigma** Process Improvement.
- **Project Management Professional** Certification from **Project Management Institute**.

REFERENCES

Project Portfolios and Personal/Work references available upon request.

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